

# Garrett Stack

## Cybersecurity Training and Awareness Specialist

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### PROFESSIONAL SUMMARY

Training professional with 15+ years designing and delivering technical education programmes, now specialising in cybersecurity awareness and enablement. Completed the Google Cloud Cybersecurity Specialization and bring hands-on SOC/NOC and infrastructure experience from IBM and VMware enterprise environments. Uniquely positioned to bridge the gap between security knowledge and human behaviour - making complex security concepts accessible and actionable for non-technical audiences. Track record of delivering high-impact training programmes to 600+ professionals across 20+ countries.

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### PROFESSIONAL EXPERIENCE

#### Independent Professional Development | [Self-directed](#) *Apr 2024 - Present*

- Completed Google Cloud Cybersecurity Specialization (Coursera) - covering threat detection, incident response, network security and cloud security fundamentals.
- Currently completing a Postgraduate Certificate in Digital Technologies including Cybersecurity for Business module.
- Completed 15+ professional certifications across training design, project management and digital technologies.

#### Principal Technical Product Trainer | [DocuSign](#) *Jan 2020 - Apr 2024*

- Designed and delivered security-relevant training on CLM workflow governance, access control, eSignature compliance and Apex API security for enterprise customers.
- Translated complex technical security concepts into accessible training content for audiences ranging from end users to system administrators.
- Maintained 95%+ satisfaction across all technical training programmes.

#### Network Operations Engineer | [IBM](#) *Sep 2015 - Oct 2016*

- Provided NOC/SOC support monitoring and responding to security incidents and network events across enterprise infrastructure.
- Hands-on experience in a security operations environment - directly relevant to cybersecurity training and awareness programmes.

#### Technical Support Engineer | [VMware](#) *Nov 2013 - Aug 2015*

- Supported enterprise infrastructure security configurations across VMware vSphere, ESXi, vRealize Automation and vRealize Orchestrator.
- Used Bash and JavaScript scripting to diagnose and resolve security-related infrastructure issues.

#### Trainer and Pre-Sales Consultant | [Autodesk](#) / [Autodesk Partner](#) *Jun 2008 - Jun 2010*

- Delivered technical training across EMEA - strong cross-cultural communication skills relevant to global security awareness programmes.
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## EDUCATION

<b>Higher Diploma in Cloud Computing</b> - Munster Technological University	<i>1st Class Honours</i>
<b>MSc. Computer Science (Interactive Media)</b> - University College Cork	<i>2nd Class Honours</i>
<b>Diploma in Geographic Information Science</b> - Technological University Dublin	<i>1st Class Honours</i>
<b>Higher Diploma in Computer Science</b> - University College Cork	<i>1st Class Honours</i>

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## CERTIFICATIONS

- Google Cloud Cybersecurity Specialization
  - Train the Trainer - QQI
  - Certified DocuSign eSignature Implementation Consultant
  - Certified DocuSign CLM Workflow Developer
  - Certified DocuSign eSignature Administrator
  - Generative AI for Educators and Teachers - Vanderbilt University
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## KEY SKILLS

Cybersecurity Awareness Training, Security Education, Instructional Design, Threat Detection Concepts, Cloud Security, SOC/NOC Operations, VMware Infrastructure, Bash Scripting, JavaScript, REST APIs, LMS Administration

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## ONGOING PROFESSIONAL DEVELOPMENT

Currently completing: Postgraduate Certificate in Digital Technologies (Digital Transformation, AI for Business) - European-accredited programme, Digital4Business EU Consortium.